



MANSELL

Direct Line: 01189 873084
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Our Ref: JA&PK/MT6009/4.0/5858ms

16th October 2003

RECEIVED 17 OCT 2003

Mr John Copeland
Oscar Acoustics
Michaels Lane
ASH
Kent TN15 7HT

Dear Mr Copeland

RE: MT6009 – THE PALMER BUILDING, READING

We are writing to thank you for your efforts at the Palmer Building, Reading University.

It has been a very successful project for MANSELL, achieving practical completion on time and delivering a good quality solution. We appreciate that without our high calibre of sub-contractors the outcome of the Palmer Building would have been different.

Reading University is one of our major repeat clients so we hope that with this success we have cemented our reputation still further, resulting in continued work for us all.

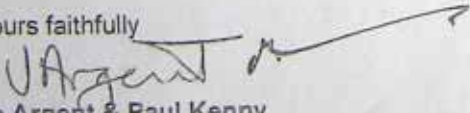
The site team has carried out an end of project review on sub-contractor performance, we thought that you would be interested to know that out of ten you were scored 9. The make-up of this score is as follows:-

Compliance with quality plan/specification	Good
Performance to programme	Excellent
Degree of office support	Good
Contractual/financial matters	Good
General helpfulness	Excellent

If you have any queries with regards to this scoring please do not hesitate to contact the sender.

Thank you once again.

Yours faithfully


Jo Argent & Paul Kenny
Supply Chain Manager & Project Manager

COPY

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