



Historic Royal Palaces is the independent charity that looks after the Tower of London, Hampton Court Palace, the Banqueting House, Kensington Palace and Kew Palace. We help everyone explore the story of how monarchs and people have shaped society, in some of the greatest palaces ever built.

We receive no funding from the Government or the Crown, so we depend on the support of our visitors, members, donors, volunteers and sponsors.

Oscar Acoustics
Michaels Lane
Ash
Kent
TN15 7HT

Clore Centre Acoustic Ceiling Finish

Dear John

Now the ceiling finish has had a chance to 'bed in' I thought I would take the opportunity to give you an update on the project.

The dragon has now been safely installed without any ill effect to the plaster finish and there has been no sign of movement at the abutting junctions between ceiling and wall.

There has been positive feedback from the day users of the Clore Centre and the receptionist has clearly noticed a reduction in the reverberation of noise within the space. The best comment we have received to date is that *'it doesn't look any different'* and that is precisely what we set out to achieve.

We are very pleased with the finished product and would like to thank you, your management team and Mark and John (installers) for enabling us to meet our objective.

Kind regards

Rob Umney